

Ranelagh, Dublin, Ireland

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WHO AM I?

Motivated, experienced customer focused problem solver, adept at team, people and project management. Experienced in dealing with high pressure high visibility customer facing roles. Lead two distributed teams in last company and built out teams in last three roles.

WHAT'S IMPORTANT TO ME?

firstname.surname@gmail.com

Work life balance to spend with my family. An opportunity to build value for the company with my skill set. Engaging and interesting problems to work on. An environment that promotes learning, experimentation, and nurtures psychological safety. Embodied company values.

SPECIALITIES

Containers & Serverless



Product Management



NoSQL Architectures



People Management



Software Architecture

TOOLS OF CHOICE

Python, R, Ruby, & Java



ML & Statistics



Git/Darcs/Subversion



Omnigraffle/Monodraw



LaTeX/Markdown

SELECTED TALKS

Adding Observability to your app



Scaling your Python processing



An intro to Gradient Boosting



Machine learning of machines



Building data pipelines

EXPERIENCE

04/2017-present

Team Lead Proactive Technical Services at MongoDB Ltd People Management, Project Management, Coaching & Mentoring, Recruitment, Architecture and Design.

03/2016-04/2017

Senior Proactive Technical Services Engineer at MongoDB Ltd.

Python, MongoDB, & Chef.

09/2015-03/2016

Proactive Technical Services Engineer at MongoDB Ltd. Focused on the development of technologies to detect customer issues and related automation tooling as well as direct customer outreach on these issues.

11/2013-09/2015

Technical Services Engineer at MongoDB Ltd. Diagnostic & troubleshooting with customers as well as consultancy on architecting, developing and deploying MongoDB applications. Streamlined customer onboardings, worked with Sales on selling the value of support, and analytics for forecasting of customer demand for technical services activities.

07/2012-07/2013

Research Unit Manager at the Telecommunications Software & Systems Group Formed and led a new research & engineering team in mobile services. Managed requirements, financials, staff recruitment, reporting and deliverables, in addition to software development. Developed research strategies and proposals.

05/2010-06/2012

Technology Transfer Activity Lead / Senior Software Developer at ICHEC professional services team. Initiated new client relationships, managed these relationships, captured specifications, defined and managed projects to delivery. On the technical side projects included benchmarking & capacity planning, ML models for analytics and technology evaluation.

ACHIEVEMENTS

MongoDB Ltd

Led team and created solutions to proactively alert customers to issues in their systems

WIT - TSSG

Formed and led a research consultancy team working with Irish and US companies

NUIG - ICHEC

Setup business development team in National HPC center selling SaaS/HPC offerings

EDUCATION

Nov 2011 - NUIG, Galway, Ireland

Postgraduate Graduate Diploma in Technology Commericalisation

Jan 2010 - UL, Limerick, Ireland

Doctor of Philosophy, Interaction Design Computer Science

Jun 2009 - NUIG, Galway, Ireland

Foundation Diploma in Training and Education

Jan 2003 - UL, Limerick, Ireland

Master of Science, Interaction Design Computer Science